

Glossary

the Act	The Enterprise Act 2002 (c.40).
the 1974 Act	The Health and Safety at Work Act 1974 (c.37).
ACOP	Codes of practice approved under the 1974 Act regime by the Health and Safety Commission (also known as Approved Codes of Practice).
ALGED	Association of Liquid Gas & Equipment Distributors, an LPG trade association.
BP	BP LPG UK.
Bulk LPG	LPG supplied by tanker to fixed storage tanks, as opposed to supplied in cylinders.
Calor	Calor Gas Limited and/or Calor Gas Northern Ireland Limited, as appropriate.
CC	Competition Commission.
CDGR	Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2004 (SI 2004 No. 2095).
CoPs	LPGA Codes of Practice.
Depot	Bulk LPG is delivered by LPG suppliers to customers from bulk distribution depots, whether their own or third-party owned, or directly from nearby Refineries .
Domestic bulk LPG	Bulk LPG supplied for domestic use.
Domestic customers	Customers of bulk LPG supplied for domestic use, rather than for commercial, industrial or agricultural purposes.
DSEAR	Dangerous Substances and Explosive Atmospheres Regulations 2002 (SI 2002 No 2776).
Emerging Thinking Statement	The statement of the CC 's emerging thinking, as published on 1 April 2005.
EU	European Union
Flogas	Flogas UK Limited and/or DCC Energy Limited (which operates an LPG business for Northern Ireland using the "Flogas NI" brand name), as appropriate.
GPSR	General Product Safety Regulations 1994 (SI 1994 No 2328).
GSIUR	Gas Safety (Installation and Use) Regulations 1998 (SI 1998 No 2451).
HSE	Health & Safety Executive.

Investigation	The investigation by the CC into the supply of domestic bulk LPG referred by the OFT on 5 July 2004.
Issues Statement	The statement of issues, as published by the CC on 21 December 2004.
LPG	Liquefied petroleum gas.
LPGA	Liquefied Petroleum Gas Association.
LPG cylinders	LPG supplied to customers via cylinders rather than by bulk.
LPG supplier	The commercial entity that supplies bulk LPG by way of business to customers.
Major suppliers	BP, Calor, Flogas and Shell.
Metered estates	Estates upon which LPG is supplied from a tanker to a central tank or tanks, from which the LPG is subsequently transferred through pipe work to each individual customer, who is generally charged (whether by the original LPG supplier or an intermediary eg developer or residents' association) by means of a meter.
MHSWR	Management of Health and Safety at Work Regulations 1999 (SI 1999 No 3242).
Mott Macdonald	The independent technical consultants retained for the Investigation .
Mott Macdonald report	The report into technical matters conducted by Mott Macdonald .
Non-domestic customers	Customers of bulk LPG supplied for commercial, industrial or agricultural purposes, rather than for domestic use.
OFT	Office of Fair Trading.
ORC	ORC International, the market research consultants retained by the CC for the Investigation .
ORC survey	Survey (qualitative and/or quantitative, as appropriate) commissioned by the CC for the purposes of the Investigation and conducted by ORC .
PER	Pressure Equipment Regulations 1999 (SI 1999 No 2001).
PSSR	The Pressure Systems Safety Regulations 2000 (SI 2000 No 128).
Refinery	Oil refinery, at which LPG is obtained as a by-product when refining crude oil.
Reference goods or services	The goods or services of a description specified in the terms of reference .

Relevant market	The market for reference goods or services .
ROCE	Return on capital employed.
Shell	Shell Gas Limited.
Switching	The act of a customer changing bulk LPG supplier .
Tank	The tank which is located in a customer's premises and from which LPG is drawn for consumption.
Tank installation	The process by which, upon a customer entering into a supply contract with an LPG supplier , the tank is physically installed by the incoming LPG supplier .
Tank transfer	The process by which, upon a customer switching LPG supplier , title to the tank is transferred, with the tank remaining in situ.
Tank uplift	The process by which, upon a customer switching or terminating LPG supplier , the tank is physically removed by the outgoing LPG supplier .
Terms of reference	The terms of reference for the Investigation published by OFT on 5 July 2004 and varied by the OFT on 20 October 2004.
The Northern Ireland Order	The Health and Safety at Work (Northern Ireland) Order 1978 (1978 No 1039 (NI 9)).
WACC	Weighted average cost of capital.